

Basingstoke Gymnastics Club Terms and Conditions
Updated: April 2025



BASINGSTOKE
GYMNASTICS CLUB

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Basingstoke Gymnastics Club – Terms & Conditions of Membership

Effective Date: 27/11/2024

Welcome to Basingstoke Gymnastics Club. By enrolling, all members and their parents/guardians agree to the terms outlined below. These ensure a safe, inclusive, and high-quality experience for everyone.

1. Joining the Club

- To confirm membership, families must:
 - Activate their account with our members services team.
 - Authorise Direct Debit payments.
 - Purchase British Gymnastics insurance.
- A place is only secured once all onboarding steps are completed.

See: Membership & Payments Policy

2. Payments

- Monthly fees are paid via Direct Debit on the 1st of each month.
- Ad hoc payments (e.g. competitions, events) are invoiced separately.
- Late or failed payments may incur an additional fee.
- Fees are reviewed annually with at least 28 days' notice of any change.

See: Refund & Cancellation Policy, Expenses Policy

3. Cancelling Membership

- Members must give one full calendar month's written notice to cancel.
- It is the member's responsibility to cancel their Direct Debit with the bank.

See: Refund & Cancellation Policy

4. Behaviour & Conduct

- All members and families are expected to uphold the club's values.
- Discriminatory, abusive, or inappropriate behaviour will not be tolerated.

See:

- Gymnast Code of Conduct
- Parent & Guardian Code of Conduct
- Coaches & Volunteers Code of Conduct
- Anti-Bullying Policy

5. Attendance & Illness

- Regular attendance is encouraged to support progress.
- Members should not attend if they are unwell or contagious.

See: Attendance Expectations, Members Illness Guidance

6. Safeguarding & Welfare

- We follow British Gymnastics standards for safeguarding.
- Concerns may be raised with the Welfare Officer or trustees.

See:

- Safeguarding Policy Statement
- Reporting a Safeguarding Concern
- Whistleblowing Policy

7. Facilities & Safety

- Mobile phone use is restricted in gym areas.

By becoming a member, you acknowledge that the club may use images or videos for promotional or training purposes, provided that media consent has been given. All media use is managed in line with our Photography and Media Policy.

- Locker rooms and toilets follow age-appropriate supervision rules.
- Gymnasts must follow instructions and wear appropriate clothing.

See:

- Gymnast Mobile Phone Policy
- Locker Rooms & Toilet Facilities Policy
- Photography & Media Policy
- Uniform & Jewellery Policy

8. Data Protection & Communication

- We comply with GDPR and store member data securely.

Member data is retained only as long as necessary to fulfil our operational, safeguarding, and legal obligations. For more detail, see our Data Protection Policy and Subject Access Request Procedure.

- Primary communication is via email or phone; members must keep contact details up to date.

See:

- Data Protection Policy
- Members Communication Policy
- Subject Access Request Procedure

9. Equality, Accessibility & Inclusion

- We are committed to providing an inclusive, welcoming environment for all.
- Reasonable adjustments will be made where needed to support participation.

See:

- Members Equality Policy
- Accessibility Policy

For more details, please visit our **[Policies & Forms]** section or contact info@basingstokegym.co.uk.