

Basingstoke Gymnastics Club – WhatsApp Group

Purpose & Guidelines

Purpose of the WhatsApp Groups

The WhatsApp groups are designed to help improve communication between parents/carers and the coaching/admin team at Basingstoke Gymnastics Club. Each group is linked to a specific Group to allow for timely updates and shared information relevant to your gymnast's group.

What the WhatsApp Groups Are For:

- **Reminders** – Class times, changes, events, competitions, etc.
- **Quick Updates** – Emergency closures, last-minute notices, or urgent changes.
- **Logistics** – Drop-off/pick-up changes, late gymnasts, etc.
- **Club-Approved Sharing** – Photos/videos from events (as appropriate).
- **Positive Support** – Encouraging messages and building a sense of team/community among parents.

What the WhatsApp Groups Are Not For:

- **✗ One-to-One Conversations** – Please contact coaches/admins directly via the usual email or phone channels for individual matters.
- **✗ Complaint Handling** – Concerns or issues should go through the appropriate formal channels (e.g., email or welfare contact), not discussed publicly in the group.
- **✗ Coach Criticism or Parent Disputes** – Respectful communication only. The group is not a place for airing grievances or disagreements.
- **✗ Reasonable Time of Day** – Please be mindful of the time your messaging as other parents are in the group with you.
- **✗ No Sharing Working Videos** – Any shared videos must not be shared on personal social media.

House Rules

- **✓** Be kind and respectful to all members.
- **✓** Stay relevant – keep messages useful to the group.
- **✓** Admins may remove messages (or users) that break these guidelines.

We hope the WhatsApp groups will be a helpful and efficient way to stay connected and informed. **Coaches will only be answering the group Chats during working hours.** If you have any questions about the groups or your gymnast's placement, feel free to reach out to the team directly.

Thank you for being part of our club community!